



Job Title: Keyholder

Reports To: Store Manager and Assistant Store Manager

Bond Organic Market is searching for a dependable and trustworthy customer service specialist to serve as a keyholder.

The keyholder position demands the highest level of customer service to our internal and external customers. We are seeking dependable, trustworthy, friendly people who are able to be at their assigned shift on time to avoid disrupting their work schedules. The keyholder is a part time position that requires closing the store in the evening, nightly balancing of all cash registers, and managerial tasks as assigned.

As part of the Bond Organic Market team, the keyholder is also responsible for being a Customer Service Specialist providing an Excellent G.U.E.S.T. (Greeting, Understanding, Experience, Suggest and Thank) experience to each customer. Therefore, a customer-focused attitude and good people skills are essential. The ideal candidate will be responsible for taking the lead on daily activities such as merchandising, pricing and managing the customer service experience.

As a customer service specialist, the keyholder will be responsible for helping with deli and food orders, up selling merchandise and food, working the register, bagging groceries, stocking shelves, maintaining merchandising standards, and adhering to all company policies and procedures.

The ideal candidate must be able to lift and stock merchandise up to 35 pounds. This is a part time position so candidates must be available to work a flexible schedule that does include nights and weekends.

Education and Experience required:

- A high school diploma and/or some college experience is preferred
- Prior experience in the retail grocery industry is desirable
- Starting salary is based on experience
- Professional references are required and will be verified

About Bond Organic Market

Bond Organic Market (BOM) is an Equal Opportunity Employer. It is the policy of BOM to provide equal employment opportunity to all persons, regardless of age, race, religion, color, national origin, sex, political affiliations, marital status, non-disqualifying physical or mental disability, age, or sexual orientation.